

# Home Health Fraud

Protect Yourself and Your Medicare Benefits



## Tips to Avoid Home Health Fraud



### DO NOT...

- DO NOT give your Medicare number to someone you do not know, especially someone who calls on the phone, comes to the door, or offers “free” services in exchange for your Medicare number. “Free” services, such as presentations, exercise classes, and health screenings do not require your Medicare number.
- DO NOT accept services from someone who visits you unexpectedly, even if they say that your doctor sent them!
- DO NOT sign up for home health services at a presentation or event.
- DO NOT sign time sheets or other forms without reading them, never sign blank forms.

### DO...

- DO contact your doctor if you think you may need home health services. Your doctor should order any services or supplies that you need.
- DO ask the home health agency for a copy of your Plan of Care when you are being assessed for home health services. Both you and your doctor should review a copy of your Plan of Care before you receive home health services.
- DO read your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) from your insurance company. Watch for services that you did not get, services that were not ordered by your doctor, or other billing errors.

If you have any questions or concerns call the Missouri Senior Medicare Patrol (SMP) at 888-515-6565.

## Protect, Detect, Report

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