

Consumer Protection Fact Sheet



The Missouri SMP

(To report Medicare/
Medicaid fraud and abuse)

1-888-515-6565

www.missourismp.org

Medicare

1-800-MEDICARE
(1-800-633-4227)
www.medicare.gov

MISSOURI SHIP

State Health Insurance Assistance Program

Answers to questions on
Medicare and Medicaid.
1-800-390-3330 or
www.missouriclaim.org



Missourians can reduce unwanted telemarketing calls to their home **and cell phone numbers** by signing up for the No Call list, managed by the Attorney General's Office. There is no cost to get on the list. Sign up at **1-866-662-2551** or www.ago.mo.gov.

Department of Insurance Consumer Hotline:

For answers to general questions about insurance, assistance in filing a complaint, or to verify that your agent is licensed. **1-800-726-7390**

Free credit report:

Three credit bureaus participate: Trans Union, Experian and Equifax. Choose which company's report you want to see - the law allows you one free report per year from each company.

www.annualcreditreport.com or **1-877-322-8228**

Pre-approved credit card and insurance offers (or pre-screened offers)

While many consumers receive them, many don't realize they can opt out of pre-approved (or pre-screened) offers of credit and insurance. Consumers have this right under federal law. Opting out can be done online at www.optoutprescreen.com or by phone at

1-888-5OPTOUT (1-888-567-8688).

Attorney General's Consumer Protection Hotline:

Call the Consumer Protection Hotline at **1-800-392-8222** for more information about filing a complaint.